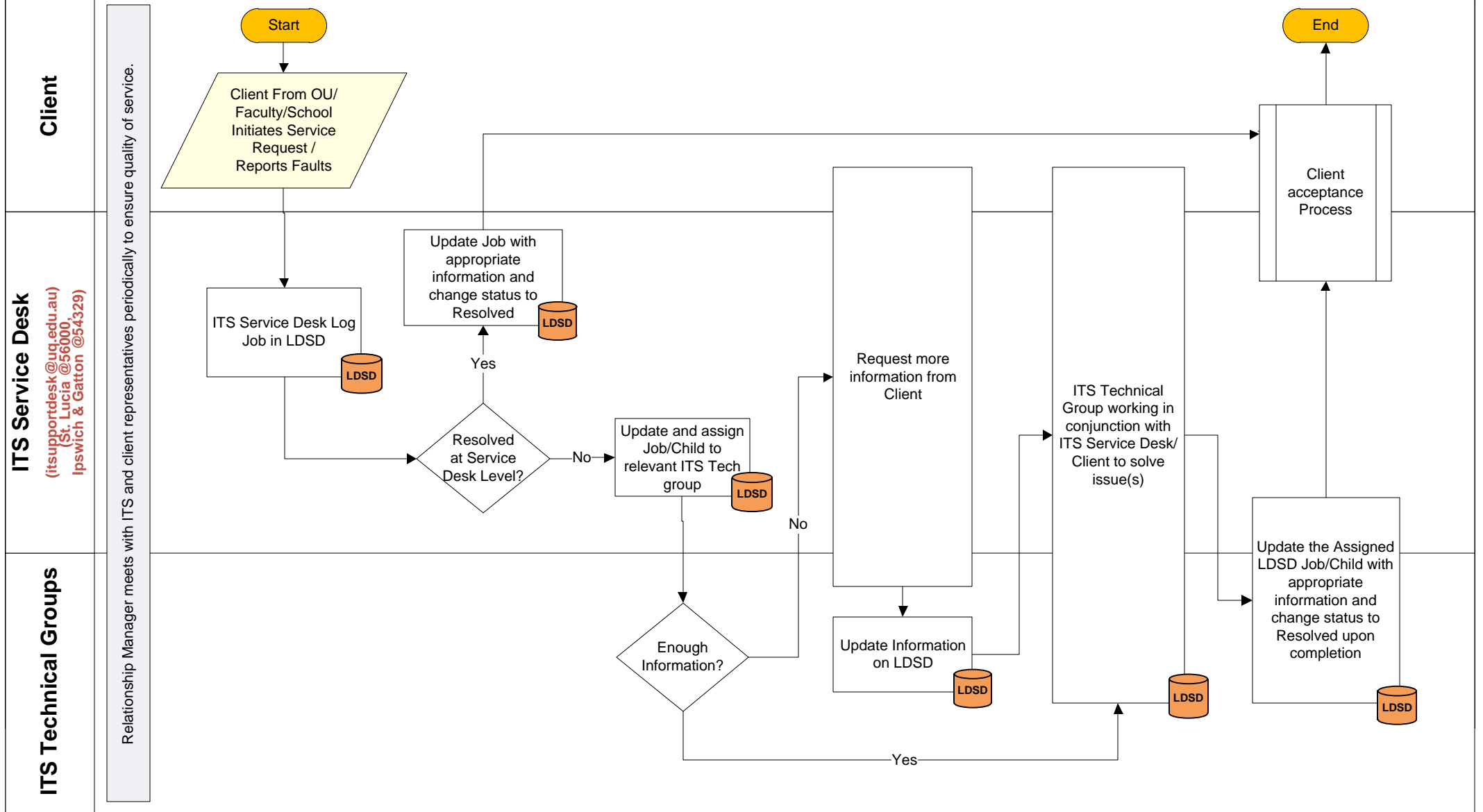


High Level ITS Portfolio Support Workflow (No AV + No Internal IT)

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Change No.	Change Description	New Version	Date of Issue	Approved by ITS RM Manager
1	Issued	v1.0	12/06/2009	Tania Moor
2	- Diagram name update to "High Level ITS Portfolio Support Workflow" -Insert helpdesk contact number and rm email address	V1.1	28/05/2010	Thitima Sinadyodharaks
3	Updated ITS group names and ITSM to LDSD	V1.2	17/09/2012	Thitima Sinadyodharaks